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SVP, Sales & Business Development

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Service Areas: Mobile & Online Services, Online Fraud/Security, Retail Investments



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Service Areas: Technology, Technology Consulting



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Service Areas: Auto Recovery, Auto Remarketing, Gap Insurance



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Service Areas: Check Processing, Corporate Credit Union, Loan Participations



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Service Areas: Check 21, Document Imaging, Online Banking



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The data analytics division of Altair (formerly Datawatch) has partnerships with more than 800 credit unions providing software and services for automated data preparation and predictive analytics. Common use cases include reconciliation, RPA, automating data pipelines, creating scorecards for originations, predictive modeling for marketing campaigns, churn, and fraud detection. Our team of data engineers and data scientists support analysts at credit unions across the nation on their use of Monarch (data prep) and Knowledge Studio (data science).

Service Areas: Consulting, Data Processing, Technology



AMERICAN CREDIT UNION MORTGAGE ASSOCIATION (ACUMA)

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The American Credit Union Mortgage Association brings together the shared real estate lending and financing interests of nearly 400 credit unions and CUSOs. ACUMA, a non-profit organization, focuses on education and networking for mortgage-lending credit unions through its events, website, and communications. Its member organizations include federal- and state-chartered credit unions and CUSOs, mortgage insurance companies, secondary market investors and investment banking firms, and technology companies operating in the field of mortgage banking.

Service Areas: Loan Originations Systems, Mortgages, Realtor Networks



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Service Areas: Institutional Insurance, Mortgages



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For over 35 years, Baker Hill has been a trusted advisor to its credit union clients. Baker Hill is focused on the financial services industry, delivering solutions that address lending and risk management, powered by sophisticated business intelligence.

Service Areas: Business Lending, CRM/MRM, Loan Originations Systems



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Service Areas: Technology, Technology Consulting



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Service Areas: Asset/Liability Management (ALM), Board Education, Strategic Planning



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Service Areas: Business Lending, Employee Training, Technology



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Service Areas: Asset/Liability Management (ALM), Consulting, Strategic Planning



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Service Areas: Benchmarking, Consulting, Strategic Planning

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Service Areas: Audit/CPA, Consulting, Contract/ Vendor Management



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Service Areas: Compliance, e-Signatures, **Technology Consulting**



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Service Areas: Audit/CPA. Compliance. Technology Consulting



CompuSource Systems, Inc.

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Service Areas: Data Processing



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Service Areas: ATM Networks. Mobile & Online Services, Shared Branching



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Service Areas: Consulting, Contract/Vendor Management, Performance Benchmarking



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Corporate America Credit Union serves nearly 500 credit unions across the nation and seeks to add value to member credit unions by providing access to a comprehensive list of products and services. These include investments, liquidity solutions, and correspondent services such as ACH, item processing, and remote deposit capture. Our priority is serving the needs of our member-owners to help ensure their future success. For more information, call (800) 292-6242 or visit www.corpam.org.

Service Areas: Check 21. Corporate Credit Union. Institutional Investments



CORPORATE CENTRAL **CREDIT UNION**

6262 S. Lowell Pl., Muskego, WI 53150

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Chris Felton

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Corporate Central Credit Union is a federally insured corporate credit union, providing innovative correspondent and transactional products, investment services, liquidity, and lending programs, as well as unparalleled commitment to its members. Corporate Central has been servicing over 350 credit unions and organizations throughout the United States since 1947.

Service Areas: Corporate Credit Union



CORPORATE ONE FEDERAL CREDIT UNION

8700 Orion Pl., Columbus, OH 43240 P: (614) 825-9313 F: (614) 825-9201

www.corporateone.coop

Paul Hixon

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Serving nearly 800 credit unions nationwide, Corporate One Federal Credit Union has been leading the way in providing premier investment, funding, and payment solutions for America's credit unions for 70 years. In addition to helping member credit unions grow their bottom line, manage cash effectively, and succeed in the faster-payments arena, Corporate One continues to nurture and grow its wholly owned CUSOs: Accolade Asset/Liability Advisory Services (balance sheet management), Lucro Commercial Solutions (business lending), and Sherpa Technologies (digital solutions).

Service Areas: Corporate Credit Union



CRIF SELECT CORPORATION

3330 Peachtree Rd. NE, Ste. 200, Atlanta, GA 30326 P: (800) 407-9985 F: (866) 682-6351

www.CRIFSelect.com

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Service Areas: Auto, Indirect Lending, Loan Origination Systems



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7200 W. 132nd St., Ste. 240, Overland Park, KS 66213

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CU Capital Market Solutions (CMS) is a CUSO and Registered Investment Advisor (RIA) that specializes in innovative capital market solutions, earnings and balance sheet optimization, and specialized assets and loan programs that are designed to enhance a credit union's ability to maximize earnings, grow assets, and expand net interest margin. CMS provides secondary capital, term funding, and overnight funding to qualified low-income designated credit unions. CMS also provides unique, approved, alternative asset products, USDA and SBA loan participations, and programs to all qualified credit unions. The CMS "Total Solution" has a proven track record of delivering the results that credit unions need to excel.

Service Areas: Asset/Liability Management (ALM), Consulting, Loan Participations



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James Guild

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Service Areas: Consulting, Contract/Vendor Management, Strategic Planning



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14901 Quorum Dr., Ste. 800, Addison, TX 75001 P: (800) 607-3474

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Keith Kasmire

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Since 1982, CU Members Mortgage has provided mortgage lending solutions to credit unions, CUSOs, leagues and their members across the country. Our customized participation levels provide ample opportunities to earn income for your credit union, while providing the most popular loan programs for members. Advanced technology, specialized training, and marketing support help build a strong and secure mortgage department. For more information visit our website www.cumembers.com.

Service Areas: Lending, Mortgages, Mortgage Subservicing



A PSCU Company

CU Recovery

26263 Forest Blvd., Wyoming, MN 55092 P: (877) 505-7352

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CU Recovery, a PSCU Company, has worked with over 2,700 credit unions nationwide as a full-service collection agency, providing delinquency management services and collections training exclusively for credit unions. The loan service center provides first-party collection services to minimize loan loss by managing early stage delinquency.

Service Areas: Collections, Consulting, Employee Training



CU STRATEGIC PLANNING

535 Dock St., Ste. 209, Tacoma, WA 98402 P: (253) 200-0418

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Mike Beall

Chief Strategic & Advocacy Officer

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CU Strategic Planning works with credit unions that embrace their cooperative roots. We like to think of ourselves as a full-service strategy lab, helping credit unions realize their full potential, often by embracing a community development-oriented business model. Our services often start with strategic planning, can include research, development, and grant writing and run the gambit through the implementation of projects designed to expand services to members.

Service Areas: Consulting, Executive Recruitment, Strategic Planning,



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Tina Powers

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CU Realty Services is celebrating its 20th anniversary as the leading real estate technology CUSO for credit unions. Our turnkey real estate marketing platform, HomeAdvantage, helps credit unions reach, identify, and nurture home-buyer leads and close more purchase loans. Launched in 2000, CU Realty has worked with hundreds of credit unions and mortgage CUSOs nationwide and has given back over \$48 million in cash-back benefits to members. For more information, visit www.curealty.com.

Service Areas: Direct Marketing, Loyalty/Reward Programs, Mortgages



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CU Solutions Group serves the credit union industry through technology, marketing, performance, and strategic advisory solutions. The organization is dedicated to helping its clients serve, grow and remain strong. Visit CUSolutionsGroup.com.

Service Areas: HR & Training, Member Services, Mobile & Online Services



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Credit Union Student Choice is a CUSO that positions credit unions as leaders in education finance by offering a comprehensive solution that helps them deliver fair-value private education loans and corresponding financial education to students and families. To learn more, visit www.studentchoice.org.

Service Areas: Student Lending



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www.cuanswers.com

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CU*Answers offers expertise in implementing technical solutions to operational needs, and is a leader in helping credit unions form strategic alliances and partnerships. CU*Answers provides a wide variety of services for credit unions including its flagship CU*BASE processing system (online and in-house) and Internet development services featuring It's Me 247 online and mobile banking. Additional services include document imaging solutions, web development, and network design and security. Founded 45+ years ago. CU*Answers is a 100% credit union-owned cooperative CUSO providing services to all credit unions.

Service Areas: Data Processing, Document Imaging, Online Banking



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Cubus provides a powerful online banking platform that integrates online banking, payments and personal finance in one seamless user experience. Cubus also provides best of breed online applications such as e-alerts, e-statements. e-notices, rewards, remote deposit capture, funds transfer, loan acquisition, and loan servicing (payments and skips). Our solutions save money, increase convenience, and create new revenue streams. Headquartered in Livermore, CA, Cubus is a trusted solution provider with years of success with its credit unions.

Service Areas: eStatements, Loyalty/Reward Programs, Mobile & Online Services



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Tony Hill

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CUES is an international membership association dedicated to the talent development of credit union CEOs, directors, and future leaders. Our offerings, from our highly acclaimed institutes to an array of online services and progressive strategic solutions, are the premier professional development programs in industry today helping credit union leaders reach their greatest potential.

Service Areas: Associations, Board Education, **Employee Training**



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Credit Union Leasing of America (CULA) has been the leader in indirect vehicle leasing for credit unions for over 30 years. Founded in 1988, CULA provides bestin-class program assistance, analytics reporting, compliance support, dealer management tools, and member services. The CULA indirect vehicle leasing program empowers credit union innovators to diversify their existing loan portfolios, improve yield, and expand member services.

Service Areas: Auto Leasing, Auto Remarketing, Indirect Auto Lending



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CUNA Mutual Group was founded in 1935 by credit union pioneers and our commitment to their vision continues today. We offer insurance and protection for credit unions, employees, and members; lending solutions and marketing programs; TruStage branded consumer insurance products; and investment and retirement services to help our customers succeed.

Service Areas: Institutional Insurance, Lending, Member Insurance



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Service Areas: Online Loan Applications, Business Lending



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Service Areas: Member Financial Planning, Member Retirement Planning, Retail Investments

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Service Areas: Auto Remarketing, Lending, Loan Origination Systems



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Bob Parks

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For more than 40 years, our Financial Institutions Group has dedicated itself to the industry serving hundreds of credit unions across the nation with effective external and internal auditing, IT assurance, Enterprise Risk Management (ERM), lending portfolio reviews, mergers and collaborations, and other advisory services. Drawing on our experience, we apply our expertise to assist in assessing opportunities, managing risk and delivering value to credit union stakeholders.

Service Areas: Audit/CPA, Enterprise Risk Management (ERM), Mergers



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Dollar Associates is a credit union consulting firm specializing in FOM issues, community charters, merger support, underserved area expansions, regulatory compliance, strategic planning, executive recruiting, board and management training, staff education, and governmental relations. Working with both credit unions and the organizations that serve them, Dollar Associates offers regulatory, public policy, and strategic and management expertise from recognized industry leaders with personal attention and competitive rates.

Service Areas: Consulting, Mergers, Strategic Planning



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President

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Founded in 1978, EasCorp, together with its subsidiary, Vertifi Software, ensures that its credit union members have access to cutting-edge, valueadded services that not only meet, but also exceed their expectations. These include deposit, loan, and investment services; ALM services; ACH processing; RDC solutions; cash management services; and statement rendering.

Service Areas: Corporate Credit Union



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eDOC Innovations is a nationwide leader in mobile enterprise digital transaction management software. For more than 25 years, eDOC Innovations has been designing easy to use solutions for credit unions that reduce overhead, increase operational efficiency, automate and manage workflow to eliminate paper processes and provide mobile conveniences for their members. eDOC Innovations leading solutions, eDocLogic Suite, CheckLogic Suite, and eDOCSignature, seamlessly integrate with existing applications to remove friction in digital transactions and can be deployed on premise or in software as a service model. eDOC products include solutions for remote mobile and in-branch closings, mobile eSigning, digital asset lifecycle management, check processing, intelligent and interactive form automation, remote deposit capture, electronic statements, and more.

Service Areas: Document Imaging, e-Signatures, Remote Deposit Capture (RDC)



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Service Areas: Card Portfolio Management, Credit Cards



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Service Areas: Business Lending, Loan Participations, Mortgage Subservicing



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Equifax helps credit unions optimize member household growth across all product types and at every stage of the household lifecycle to help you identify and retain more members, find and close high quality loans, and better assess account risk to minimize exposure and losses. For more information, visit www.equifax.com/business/solutions-creditunions or call 1-800-879-1025.

Service Areas: Lending, Marketing, Performance Benchmarking



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Filene Research Institute strengthens organizations through innovative research and incubation to improve consumer financial well-being. As an independent cooperative finance think tank, Filene's membership network connects a community of leaders and bright minds to change lives through innovation, truth, and cooperation. In addition to delivering cutting-edge, actionable academic research, Filene also provides incubators to test and scale solutions, events to spark organizations into action, and advisory services to help accelerate and implement innovation. For more information, visit filene.org and @fileneresearch.

Service Areas: Credit Union Research, Consulting, Strategic Planning



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Formed in 2017 by the combination of Misvs and D+H, Finastra is building an open platform that accelerates collaboration and innovation in financial services, creating better experiences for people, businesses, and communities. We offer solutions for retail banking, transaction banking, lending, and treasury and capital markets. Supported by the broadest and deepest portfolio of financial services software, Finastra delivers this vitally important technology to financial institutions of all sizes across the globe, including 90 of the world's top 100 banks. Our open architecture approach brings together a number of partners and innovators. Together we are leading the way in which applications are written, deployed, and consumed in financial services to evolve with the changing needs of customers. Learn more at finastra.com.

Service Areas: Data Processing, Loan Originations Systems, Mobile & Online Services



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Service Areas: Credit Card Processing, Data Processing, Mobile & Online Services

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FISERV

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Service Areas: Operations, Technology



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Service Areas: Direct Marketing, Marketing, Member Insurance



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Service Areas: Auto Buying Service, Gap Insurance, Member Insurance



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With over 219 associates and offices in Ohio and Indiana, GBQ provides proactive audit, compliance, IT, and management consulting services to the credit union industry. We have a team of professionals who exclusively serve credit unions, offering a diversity of expertise, background, and education to our clients. At GBQ we empower the growth of our credit union clients

Service Areas: Audit/CPA, Compliance, Technology Consulting



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Service Areas: Lending, Consulting, Mortgages



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Service Areas: CRM/MRM, Technology



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GreenPath Financial Wellness, a national non-profit since 1961, believes that everyone deserves the opportunity to pursue their dreams – whatever they may be. Financial wellness is fundamental to that opportunity. GreenPath has been working in collaboration with the Credit Union National Association to serve America's credit unions for more than 10 years, and has formal partnerships with over 500 credit unions across the country to empower financial health among their members.

Service Areas: Employee Benefits & Compensation, Financial Literacy



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Hauser Jones & Sas CPAs serves the audit, tax, internal audit, and regulatory compliance needs of credit unions and CUSOs with a team of over 25 professionals. For 35 years and counting, we have helped credit unions and CUSOs of all sizes succeed while helping the people who manage and oversee credit unions thrive in their positions. We currently serve more than 65 credit unions and CUSOs throughout WA, OR, ID, MT, AK, and CA.

Service Areas: Audit/CPA, Compliance, Mergers



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Service Areas: Consulting, Executive Recruitment, Strategic Planning



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Ignite Sales is changing the way retail banks engage with customers, service their customers, and measure the results of their efforts. Using embedded predictive analytics, Ignite's solution discovers and fulfills customer financial needs, resulting in a more than 38% increase in customer satisfaction and an 100% compliant and consistent conversation. Ignites patented technology is used by many of the top banking institutions in the country. Ignite is a two-time winner of Barlow Research Associates' Monarch Innovation Award, The Big Innovation Award for Business Intelligence, and The Stevie Award for Marketing & Sales Intelligence. Ignite Sales is headquartered in Dallas, TX. Visit us at www. ignitesales.com.

Service Areas: Performance Benchmarking, Strategic Planing, Technology



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Michael Ball

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For over 23 years, IMM has been the only eSign vendor to exclusively serve the unique eSignature needs of financial institutions. Today, more than 1,150 financial institutions use IMM's advanced solutions to enhance the member experience, transform back-office processes, and drive down operating costs.

Service Areas: Check 21, Lending, Technology



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Service Areas: Auto, Auto Buying Service, Gap Insurance



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Service Areas: Credit Card Processing, Debit Card Processing, Online Banking



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Service Areas: Consulting, Employee Benefits & Compensation, Executive Recruitment



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The LenderClose proprietary, technology-focused lending platform injects speed and efficiency into the lending process, greatly enhancing the borrowing experience. We are a rapidly-growing company focused on helping credit unions keep lending local through innovative workflows and process automation. Obsessive about the end-user experience, LenderClose works closely with our users for continuous improvement, generating elegant interactions for both lenders and borrowers. Visit www.lenderclose.com for a demo and follow us on LinkedIn and Twitter @LenderClose.

Service Areas: Loan Originations Systems, Mortgage Processing, Technology



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LenderSelect Mortgage Group is a full-service mortgage provider committed to empowering community lenders with the necessary tools for growing a profitable mortgage platform. As a Fannie Mae, Freddie Mac, and Ginnie Mae approved lender, LenderSelect's collaborative approach offers community lenders the benefits of directly offering mortgages, without increased overhead costs or risk. Customized to individual community lender needs, LenderSelect's model offers financial institutions maximum return on their investment by increasing borrower retention, production, and profitability, while ensuring compliance oversight

Service Areas: Compliance, Mortgages, Mortgage Processing



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Lending Solutions Consulting, Inc. (LSCI) is the industry leader in providing training and consulting services to credit unions across North America. Rex Johnson founded the University of Lending, a comprehensive five-day lending school in 1996. He and his team of experts have since trained over 30,000 credit union employees, helping credit unions achieve dramatic improvements in their loan yields, ROAs, and member service practices. In addition to the University of Lending, LSCI offers onsite consulting, portfolio analysis, and our newest service: Smart Loan Audit.

Service Areas: Consulting, Employee Training, Strategic Planning



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Director of Marketing t.miller@belivelsi.com

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Service Areas: Call Centers, Member Services, Lending

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Director, Business Development j.gillen@thelightstreamgroup.com

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Service Areas: Marketing, Mobile & Online Services, Professional Services & Consulting



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Service Areas: Credit Cards, Debit Cards, Prepaid Cards



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Partner

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Service Areas: Audit/CPA, Compliance, Mergers



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Service Areas: Employee Benefits & Compensation, Institutional Investments

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Service Areas: Direct Marketing, CRM/

MRM, Marketing



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Robert Long

Chief Revenue Officer bob.long@maprocessing.com

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Service Areas: ATM Processing, Credit Card Processing, Debit Card Processing



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Service Areas: Data Processing, IT Outsourcing, Technology



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Service Areas: Mortgages, Mortgage Processing, Mortgage Subservicing



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Service Areas: Lending, Loan Originations Systems, Online Loan Applications



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Mitchell, Stankovic & Associates (MSA) is a strategic consulting firm specializing in the credit union industry. Our work seeks to increase consumer impact, market relevance, and modernize business practices from board governance to CEO and leadership transitions. We are trusted advisors, industry thought leaders and believe that making a difference is our highest priority demonstrated by our long term relationships and stellar reputation. The Underground Collision initiative is a brainchild of MSA. The Underground has a simple goal: Create an intimate environment for authentic dialogue, as we believe the energy of focused debate will echo beyond the moment and become a catalyst for change. MSA partners volunteer their time, giving back to the industry in the spirit of people who help people.

Service Areas: HR, Strategic Planning



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Service Areas: Mortgages, Mortgage Processing, Mortgage Subservicing



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Service Areas: Associations



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Service Areas: Corporate Credit Union, Loan Participations, Online Banking



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Service Areas: Mortgages, Mortgage Processing, Mortgage Subservicing



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Service Areas: CRM/MRM, Loan Originations Systems



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Next Step is a specialized consulting firm. Our services include strategic technology assessments, vendor RFPs, system evaluations and selections. contract negotiations, conversion vendor management, merger and acquisition management, and high impact process improvement. We have over 30 consultants focused on these specific services. Our emphasis is on core systems, digital banking solutions, loan origination systems, ATM/ debit processing solutions, credit card processing solutions, financial/accounting systems, and other key ancillary systems. We help credit unions not only select the right systems but also achieve the best vendor agreements, outstanding conversions, immediate positive member impact, and the greatest efficiency from the new technology.

Service Areas: Consulting, Technology, Technology Consulting



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OM Financial Group is an independent financial services company with offices located throughout the country. OM pioneered collateral assignment split dollar programs for the credit union industry and continues to specialize in helping credit unions offer competitive and cost-effective supplemental executive retirement plans (SERPs) which are designed to reward and retain key employees.

Service Areas: HR



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Open Lending provides automated lending services to financial institutions throughout the United States. The company specializes in loan analytics, risk-based pricing, risk modeling, and automated decision technology for automotive lenders. Its proprietary software, Lenders Protection, is an auto lending enablement platform utilizing proprietary data and advanced decisioning analytics that provides lenders with a powerful and safe way to increase near- and non-prime auto loan volumes that achieve higher yields without adding significant risk to their loan portfolio.

Service Areas: Auto, Technology



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Credit Union Investment Strategy Group of Oppenheimer & Co., Inc. is an institutional fixed income consulting group helping credit unions throughout the country address the unique needs of their investment portfolios. At Oppenheimer, we understand that, which is why we developed services that are tailored specifically for credit unions. Our Investment strategies and educational programs are ideal for any credit union that wants to try and get more out of their investment portfolio and take their investment knowledge to the next level. Contact us to see what we can do for your credit union.

Service Areas: Board Education, Institutional Investments, Loan Participations

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Service Areas: Lending, Mobile & Online Services



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Service Areas: Asset/Liability Management (ALM), Bill Pay, Business Lending



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Service Areas: Call Centers, Credit Card Processing, Debit Card Processing



02

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Q2 is a financial experience company headquartered in Austin, TX. Driven by a mission to build stronger communities by strengthening the financial institutions that serve them, we empower banks, credit unions, and other financial services providers to act as ever-present companions on an account holder's financial journey. Combining industry-leading features, integrations, and operations capabilities with data-driven insights, open technology, and a unique problem-solving process to drive emotions and outcomes, Q2 helps our customers unlock new opportunities, grow faster, and improve efficiencies. Learn more about Q2 at www.q2ebanking.com.

Service Areas: Mobile Banking, Online Banking, Online Fraud/Security



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Service Areas: Auto Leasing

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Service Areas: Collections, Debit Card Processing, Technology



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Service Areas: Audit/CPA, Compliance, Consulting



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Service Areas: Data Processing, Statement Printing, Technology



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Service Areas: Call Centers, Employee Training, Technology



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Service Areas: Compliance, Consulting, Performance Benchmarking



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Service Areas: Member Insurance



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Service Areas: Card Portfolio Management, Strategic Planning, Technology Consulting



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Service Areas: Employee Training, Membership Surveys, Mystery Shopping



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Service Areas: Collections, Debit Card Processing, Gap Insurance



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Service Areas: Data Processing, IT Outsourcing, Technology



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As a service bureau owned by credit unions, and serving only credit unions, Synergent has provided comprehensive solutions through the synergy of its divisions since 1971. A subsidiary of the Maine Credit Union League, Synergent provides credit unions with core processing via the industry-leading Symitar® Episys platform, best-of-breed add-on products, and payment services, as well as direct marketing services. We are dedicated to helping credit unions develop deeper member relationships through targeted communications.

Service Areas: Data Processing, eMarketing, Technology



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Service Areas: Indirect Auto Lending, Lending, Loan Originations Systems



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Temenos AG (SIX: TEMN) is the world's leader in banking software. Over 3,000 banks and credit unions globally, 1,300 of which are in the United States, rely on Temenos to power growth by innovating the way they interact with their customers and members. Temenos offers cloud-native, cloudagnostic, and Al-driven front office, core banking, payments, and fund administration software, enabling credit unions to deliver frictionless, omnichannel customer experiences, operational excellence, and drive growth momentum throughout the organization.

Service Areas: Loan Originations Systems, Mobile Banking, Online Banking



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The Baker Group is one of the nation's largest independently owned securities firms specializing in investment portfolio and asset/liability management for credit unions. We have helped our clients maximize investment portfolio performance through total balance sheet management for 40 years. Our proven approach of total resource integration for credit unions utilizes software and products developed by Baker Software Solutions combined with the firm's investment experience and advice.

Service Areas: Asset/Liability Management (ALM), Board Education, Institutional Investments



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Service Areas: Business Lending, Member Financial Planning, Mortgages



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Information is a powerful thing. And the right information — analyzed by experienced people - can help all of us learn from the past, navigate the present, and predict the future. That's why at TransUnion we go beyond credit data to offer the insights businesses and consumers need to make informed decisions and achieve great things.

Service Areas: Enterprise Risk Management (ERM), Lending, Marketing

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Trellance is the leading provider of data analytics and business intelligence solutions, professional services, and consulting for credit unions. The company's solutions and services, together with the patented common data model of its signature M360 product, are used by credit unions to find actionable insights, improve member experience, and achieve portfolio growth. Founded in 1989, Trellance is headquartered in Tampa, FL and serves more than 1,500 organizations throughout the United States.

Service Areas: Card Portfolio Management, Credit Union Research, Consulting



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